

## Financial Policy

Welcome to Pacific University and thank you for choosing us as your oral health provider. Our top priority is providing you with personalized oral health care. We are dedicated to helping you achieve and maintain a healthy smile to last a lifetime. To better serve you, our financial policy is described below:

Payment for services is expected at each appointment. However, we do have payment options available. We will assist you in filing your insurance claims. To avoid disappointment, we strongly encourage you contact your insurance carrier to understand your dental insurance.

Occasionally an insurance company will erroneously state a particular dental procedure will be covered when it actually will not. If so, the patient is ultimately responsible for the fees of the services rendered. Please remember that our professional services are rendered to you, not to your insurance company. Your insurance company is responsible to you and you are responsible to us. If there is a problem with your insurance claim, we suggest you contact your insurance carrier. Our financial coordinator will be happy to assist you with any questions or problems you may have.

For your convenience we are pleased to offer the following payment options:

**Payment at Each Appointment:** You may pay your balance by cash, debit card, VISA, Discover, or MasterCard at each appointment.

**Payment Plan:** We will take payments for treatment plans. Reasonable payment options can be discussed with the financial coordinator.

**24-Hour Cancellation Policy:** Appointments missed or canceled with less than 24 hours notice prior to appointment time are very detrimental to the success of our students. We reserve the right to dismiss you as a patient from our clinic if two appointments are missed without adequate notification.

Children under 18 must be accompanied to all appointments by a responsible adult, who is authorized to give permission and render payment for treatment.

I have read and understand the above financial policy.