

Patient Information & Consent

Thank you for becoming a patient at the Pacific University Dental Health Clinic. We are committed to providing you with comprehensive dental hygiene services which conform to established standards of care and meet your individual needs.

As a patient you have the following **rights**:

1. To receive comprehensive dental hygiene services based on your individual needs.
2. To have your treatment completed in a timely manner.
3. To be informed of your significant findings and dental treatment needs.
4. To be presented with a treatment plan and outline of treatment costs.
5. To be advised of the benefits and risks of treatment, as well as alternatives to treatment.
6. To be treated in a safe and clean dental environment.
7. To be interviewed and examined with a reasonable degree of privacy.
8. To expect that your records will be kept in a confidential manner.
9. To be advised of your need for additional dental treatment.
10. To be referred for dental treatment which cannot be provided by this clinic.
11. To be treated with consideration, respect and dignity at all times.
12. To request reasonable accommodation if you have a disability.
13. To evaluate the treatment you receive through a confidential survey form.
14. To speak with a clinical coordinator if you are dissatisfied with your treatment.

As a patient you have the following **responsibilities**:

1. To provide complete information about your health status and previous dental care.
2. To arrive for your appointments on time.
3. To give 24 hour notice if you cannot keep a scheduled appointment.
4. To participate in your treatment by following recommendations for home care.
5. To pay for all dental hygiene services which you receive.

The Dental Health Clinic reserves the right to refuse treatment if the patient's medical condition contraindicates routine dental treatment, the patient refuses radiographs, the patient does not cooperate with recommended treatment or the patient does not meet the learning needs of the students.