

Setting Up Exchange Email on a Blackberry

Pacific University Faculty & Staff

BlackBerry's are easy to get setup on Pacific University's network and doesn't require any extra BES/Enterprise network data plan. Your basic personal data plan will work just fine.

The method of adding email to your phone may vary by provider, here are the URL's you'll need for the wireless services we are currently aware of.

AT&T Wireless:

<https://bis.na.blackberry.com/html?brand=mycingular>

T-Mobile: <https://bis.t-mobile.com>

Verizon: <https://bis.na.blackberry.com/html?brand=vzw>

All of the pages (once you have successfully logged in with your services assigned user/password) should look extremely similar; if it appears slightly different, don't be alarmed.

Add An Existing Email Account

Set up an existing work or personal email account for use with your BlackBerry device, ex. Yahoo!®, Gmail™, Microsoft Outlook®

Set Up Account

Click the "Set Up Account" button to begin the process.

Set Up An Existing Email Account

Set up the BlackBerry Internet Service to deliver email messages from your personal or work email account to your BlackBerry device. Type your email address and the password you use to access the account. [Open help](#) to determine which password to type.

Email address:

Password:

Confirm password:

Cancel Next

Enter your FULL PuNetID@pacificu.edu email address (NOT any aliases you might have like "bobsmith@pacificu.edu") and your password. Retype your password to confirm.



The site will appear to scan our servers for the best possible method of connecting, but will eventually show you this dialog confirming that your account is set up properly. No further configuration should be needed.

If by some chance that automatic process didn't work - you may need to tinker with it or call the TIC for support. Here are some settings that might help you:

Email Server: webmail.pacificu.edu

Server Type: IMAP

Port: 993

Timeout: 120 seconds

SSL: Enabled/Checked

last updated 8/27/2010

This is a publication of University Information Services. For further assistance please contact the Technology Information Center (503-352-1500, lower level Marsh) or University Information Services for the Health Professions Campus (503-352-7243, HPC 211) or email help@pacificu.edu.