BlackBerry's are easy to get setup on Pacific University's network and doesn't require any extra BES/Enterprise network data plan. Your basic personal data plan will work just fine.

The method of adding email to your phone may vary by provider, here are the URL's you'll need for the wireless services we are currently aware of.

AT&T Wireless: https://bis.na.blackberry.com/html?brand=mycingular
T-Mobile: https://bis.t-mobile.com
Verizon: https://bis.na.blackberry.com/html?brand=vzw

All of the pages (once you have successfully logged in with your services assigned user/password) should look extremely similar; if it appears slightly different, don't be alarmed.

Go ahead and enter your full PuNetID@pacificu.edu email and password information here. Don't be alarmed, but this step WILL fail. Expect it.

Additional Information Required
We were unable to configure pacificu.edu. Choose one of the following options and select Next.
- Re-enter email address and password.
  - Email address: [input field]
  - Password: [input field]
- I will provide the settings to add this email account.

Check "I will provide the settings to add this email account." and click Next.

Select Account Type
We were unable to configure pacificu.edu. Please select one of the following options:
- This is my personal email account.
- This is my work email account.

Check "This is my personal email account." then click Next.

Set Up An Existing Email Account
Set up an existing work or personal email account for use with e.g. Yahoo!, Gmail™, Microsoft Outlook®

Set Up Account
Click the "Set Up Account" button to begin the process.

Set Up An Existing Email Account
Set up the BlackBerry Internet Service to deliver email messages from your personal or work email account to your BlackBerry device. Type your email address and the password you use to access the account. Open help to determine which password to type.

Set Up An Existing Email Account
- Email address: puNetID@pacificu.edu
- Password: ********
- Confirm password: ********

Check "I will provide the settings to add this email account." then click Next.

This is a publication of University Information Services. For further assistance please contact the Technology Information Center (503-352-1500, lower level Marsh) or University Information Services for the Health Professions Campus (503-352-7243, HPC 211) or email help@pacificu.edu.
Set Up An Existing Email Account

To configure your email account, the BlackBerry Internet Service requires some additional information. Complete the fields below, or if you are adding a Microsoft® Outlook® or Outlook Express® account, the BlackBerry Internet Service can automatically detect the information for you.

User name:  filled1234@pacificu.edu
(e.g. filled@email.yourisp.com)

Password:  

Email server:  imap.gmail.com
(e.g. email.yourisp.com)

Email address:  filled1234@pacificu.edu
(e.g. filled@email.yourisp.com)

Enter your information as shown, substituting your PuNetID and password where applicable. Be sure you put 'imap.gmail.com' as the server name. Click Next when complete.

The site will appear to scan our servers for a couple seconds but will eventually show you the following dialog box confirming that your account is set up properly. No further configuration should be needed.

If by some chance that automatic process didn't work - you may need to tinker with it or call the TIC for support. Here are some settings that might help you:

Email Server: imap.gmail.com
Server Type: IMAP
Port: 993
Timeout: 120 seconds
SSL: Enabled/Checked

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