A Special Note - BoxerOnline

In view of the recent change to the class registration process at Pacific University, it is now more important than ever that you can access BoxerOnline during your study abroad semester(s). We strongly encourage you to do the following:

**Before you go:**

Please check that you can log into BoxerOnline. If you can, great. If not, contact the TIC to resolve the problem.

**During the first couple of weeks at your study abroad destination:**

If, after arriving at your study abroad site, you encounter problems logging in to BoxerOnline, contact the TIC by phone. If any issues are unresolved then you should subsequently contact the Office of International Programs and we will pursue the matter directly with the TIC. Note that any problems with your account have to be addressed with the TIC in person by phone, or possibly by SKYPE or Google Chat (which would need to be arranged in advance with the TIC).

If you have issues with internet access at your study abroad site, be sure to take action to resolve this. If you cannot find a solution locally with the help of onsite director and/or international office, be sure to inform Office of International Program at Pacific University. It is important that any issues in relation to electronic communication with Pacific University be resolved before they become time critical (as would be the case with registration for classes).

**TIC contact information:**

503-352-1500 M-F 8AM-8PM or help@pacificu.edu.