



PACIFIC UNIVERSITY

SUBJECT Service & Companion Animals	POLICY NO.		
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PURPOSE

To establish guidance regarding students or visitors bringing service or companion animals on University property and, if applicable, the process for appealing a decision relating to a qualifying animal. This policy does not apply to animals utilized for research or other scholarly activities.

DEFINITIONS

- **Handler** is defined as a person with a disability that a service animal assists, or a personal care attendant who handles the animal on behalf of a person with a disability.
- **Service Animal** is defined as a dog or miniature horse individually trained to do work or perform tasks for the benefit of an individual with a disability and that meets the definition of "service animal" under the Americans with Disabilities Act ("ADA"), including related regulations, or other applicable law. The work or tasks performed must be directly related to the individual's disability. In Oregon, Service Animal includes service animals in training in accordance with Oregon law.
- **Companion Animal** is one that is necessary to afford a person with a disability an equal opportunity to use and enjoy housing, but does not meet the definition of a Service Animal.

POLICY

1. Service Animals under the control of a handler are permitted on all University property, including, but not limited to, University buildings, classrooms, residence halls, meeting rooms, dining areas, recreational facilities, and other areas, unless specifically prohibited from an area by applicable law or written University policy.
2. If a disability is not readily apparent, any University employee may inquire of a handler with an animal on campus by asking only two questions that should substantially conform to the following:
 - a. Is the animal a service animal required because of a disability?
 - b. What work or task has the animal been trained to perform?
3. The handler bringing a Service Animal on University property should NOT be required or asked to provide documentation that the Service Animal has been certified, trained, or licensed as a Service Animal, have the animal demonstrate the tasks it has been trained to perform, or put a vest or other cover identifying the animal as a Service Animal.
4. A Service Animal may be excluded if:
 - a. Admission would fundamentally alter the nature of a service or program;
 - b. The Service Animal is out of control, including posing a threat to a person, and the handler does not take effective action to control the animal; or
 - c. The Service Animal is not housebroken – it is the handler’s responsibility to make arrangements for cleaning up after the animal and properly disposing of any waste.
5. If a Service Animal is out of control or not housebroken, the handler may be directed to remove the animal until the handler can demonstrate that the behavior at issue has been remedied.
6. Companion animals are limited to University controlled housing. Any individual seeking to bring a companion animal to University housing must follow the policies and procedures set by the University Housing Office.
7. Student questions regarding animals on University property may be directed to the Dean of Students. Employee questions should be directed to Human Resources.
8. The University’s grievance policy should be followed in resolving any issues or concerns relating to this policy.